



INTEGRATED SERVICES, INC.

Turning Data into Profit

"Unbelievable – we had 350 users complaining every day, and now 0. After SQL Rx, response times for a screen to return data is now 1 or 2 seconds. I would recommend SQL Rx to anyone!"

Donnie Anglin, VP of IT



Challenge

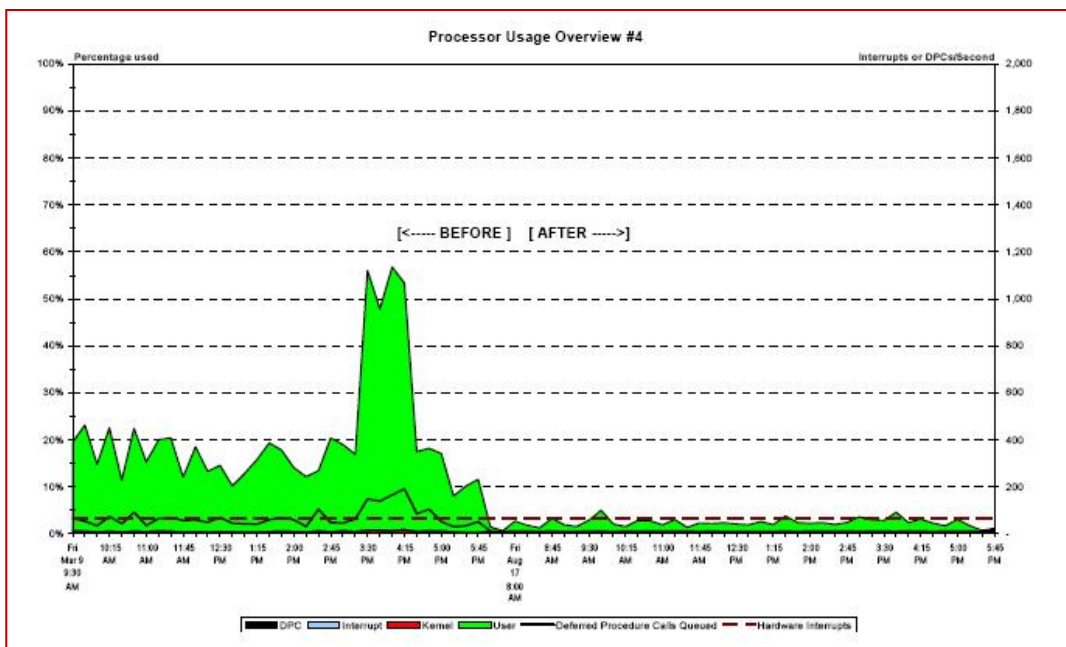
Trucking companies process a large volume of daily transactional data. System performance is critical to keeping up with timely demand for dispatching, billing, locational information, fuel consumption, routing and a host of driver communication. The Client was facing critical performance issues effecting its dispatch volume and ability to bill and track on time. In the transportation industry, time is money, and what should have been taking milli-seconds was taking hours. The client was resigned to buying more expensive processor and storage capacity.

Solution

ISI's SQL Rx was brought in to complete a Performance Tuning Assessment. SQL Rx delivered a detailed analysis indentifying specific system bottlenecks and their resolution. ISI's SQL Rx Assessment also provided the Client with a recommendation for hardware and resource acquisitions prioritized by expected ROI and benefit.

Outcome

The Client was able to immediately relieve its processing bottlenecks and returned to highly efficient production environment. In addition, SQL Rx provided the Client with an Action Plan to maintain its environment as well as a Capacity Plan to meet future growth.



More than 20 years serving trusted and valued clients