INTEGRATED SERVICES, INC.

Turning Data into Profit by delivering the right data, to the right people, at the right time.

Founded in 1985, ISI has a proven history of developing long-term client relationships.

Every client is unique - we craft our solutions accordingly delivering maximum ROI.

Serving industries including Hospitality/Restaurant, Healthcare, Government, Manufacturing, Distribution, Energy, & Construction.

Process Automation

- **System Integration**
- **Application Development**
- **Data Conversion**
- **Report Distribution**

Reporting & Business Intelligence

- **Unified Analytics**
- **Dashboards & KPI Mgmt.**
- Ad Hoc & Self-Serve Analytics
- Data Strategy & Governance

Project Leadership

- **SQLRx® / Remote DBA**
- **Security**
- Disaster Recovery Planning
- PMO & Delivery Mgmt.

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"Do Great Work and Get Asked Back"
-Ken Baker (Founding Principal)

Our HRIS Clients



System Integration

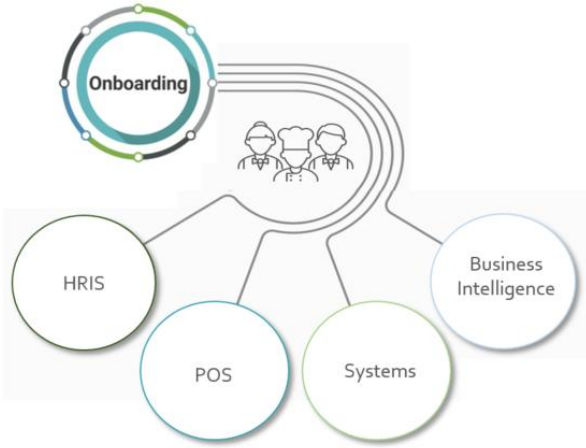
Automated Employee Onboarding

We can connect any system as long as we can get access to it's APIs or SFTP.

Automated Employee Onboarding is the most common service we provide. This is typically a 360 integration between Paylocity and systems such as POS, Active Directory, ERP, etc.

Most Common Scenarios:

Paylocity → POS and/or Active Directory
Employee Data (New Hires, Rehires, Terms, Updates) is extracted from Paylocity and sent to your POS or AD - eliminating dual entry, reducing latency and improving accuracy. We leverage API and SFTP capabilities of each system to programmatically connect the dots.



POS → Paylocity
Punches / Hours / Tips are sent back from the POS to Paylocity for Payroll. *Do you want to Process Payroll or Manage Exceptions?* As you grow, Automation and Scalability is essential. Custom calculations can also be performed.

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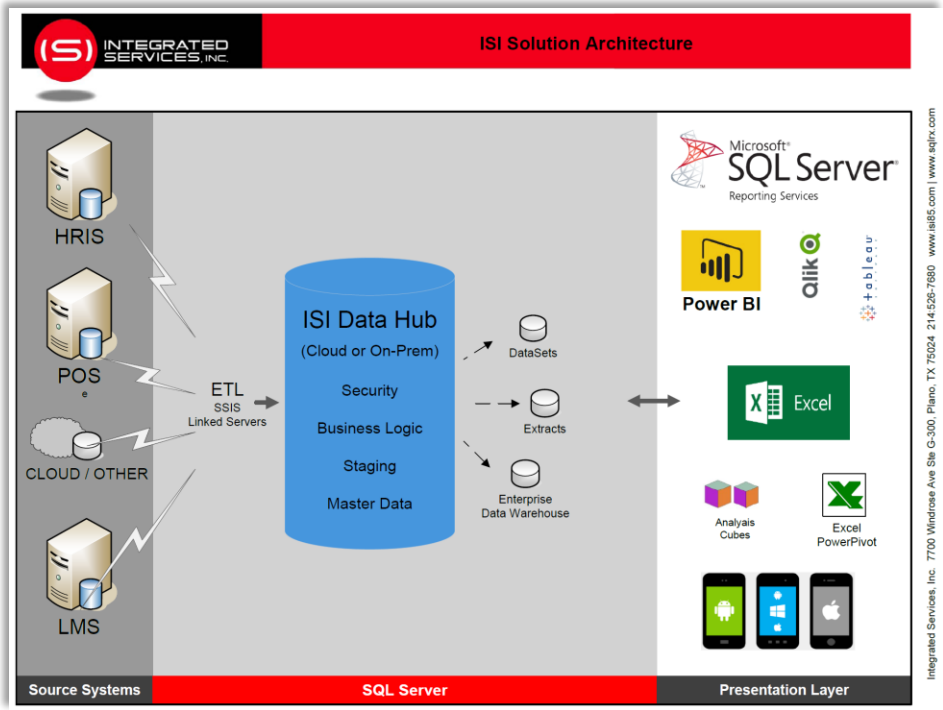
Unified Analytics

SQL Server is most often used to to implement Automated Employee Onboarding or any other data-related initiative. This requires utilizing an existing server or ISI will stand up a new server in the Cloud. Data flowing from system to system will pass through and persist in the ISI Data Hub as needed.

Load Order/Ticket Detail from the POS stored in the ODS can be added as a service giving the ability to provide insightful Consolidated Reporting & Business Intelligence to Management.

ISI extracts from popular POS systems such as Aloha and Toast but also pulls as needed from supporting systems such as Scheduling, Learning, CRM, etc.

Gain access to your own data and the sky is the limit!



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Custom Application Development

Custom Applications are often required to Bridge the Gap between what your current systems offer and the remainder of what you need to fully automate and run your business most efficiently.

Examples:

- SFTP Assistance – transferring files as-is or with modifications from one system to another
- Tip Pooling Calculations
- Various Workflows / Approvals



ISI builds a custom internal website utilized for defining mappings between systems. Job Codes and Location Codes, for example, seldom match between the HRIS and the POS. These Mappings, Org Chart Definition, Fiscal Calendar Setup, and Report Recipient Setup are just some of the most common uses of this custom website. The site can also give visibility to the data being transferred such as Employees and/or Time Punches.

Reporting & Business Intelligence

Microsoft SQL Server Reporting Services

SQL Server Reporting Services (SSRS) provides a set of on-premises tools and services that create, deploy, and manage mobile and paginated reports. If you own SQL Server then you own SSRS. We typically use SSRS for:

- Daily Sales - Consolidated
- Product Mix
- Labor Summary
- Server Performance
- Etc.



Power BI

Power BI is a Microsoft business analytics solution that lets you visualize your data and share insights across your organization or embed them in your app or website. Connect to hundreds of data sources and bring your data to life with live dashboards and reports. Power BI is a powerful, affordable option recommended by ISI as your BI launching pad allowing your Power Users to slice and dice:

- No Ticket No Taco
- What are your pain points?
- What are opportunities to improve?
- What anomalies do you have from location to location?



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SQLRx / Remote DBA



SQLRx is a division of ISI providing expertise and assistance to companies needing SQL Server Database Administration services and/or Performance Tuning Analysis assistance.

SQLRx's RemoteDBA - provides a "Part Time DBA" to perform the critical tasks that help keep your SQL Server healthy and in an optimal running state. ISI offers a FREE HealthCheck - a live review of your current SQL and Windows performance.

All reviews are performed by a Senior DBA while speaking directly with a company staff member to provide observations and recommendations regarding the health of your SQL Server.

SQLRx® Remote*DBA*® Services*

Configuration
Review server and database configuration
Make recommendations on best practices and optimizations

Backups
Create, monitor and verify backups

Maintenance
Intelligent maintenance jobs

SQL Server Agent Jobs
Long running job monitoring
Review of existing jobs

Security
User administration

Logs
Review SQL and Windows event logs

Performance
Performance monitoring of over 150 perfmon counters

Storage
Capacity plan

SQL Server Updates
Hotfix and Service Pack notification

Microsoft GOLD CERTIFIED Partner

2008 DATA MANAGEMENT SOLUTIONS
PARTNER OF THE YEAR-WINNER
Database Management

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Contact Us



Mark White – Principal
Integrated Services, Inc.
7700 Windrose Ave Ste G-300, Plano, TX 75024
www.isi85.com | www.sqlrx.com
214-675-9934 - c

Email markw@isi85.com or book an appointment:

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